



ONLINE TICKET SALES / TICKET AREA (tickets.rangers.co.uk & hospitality.rangers.co.uk)

The ticket area ("Ticket Area") of the official website of The Rangers Football Club (the "Club"). The Ticket Area is operated by SeatGeek on behalf of the Club.

PLEASE READ THE FOLLOWING CAREFULLY BEFORE YOU USE THE TICKET AREA:

In using the Ticket Area, you agree to the following terms and conditions of use ("Terms and Conditions"). If you do not accept these Terms and Conditions, you should exit the Ticket Area now.

If you make an online ticket purchase within the Ticket Area you will, in addition, be subject to the Ticket Purchase Policy and the Ticket Use Policy.

The Privacy Policy also forms part of these Terms and Conditions.

Amending the Terms and Conditions

The Club reserves the right to change the Terms and Conditions from time to time and your use of the Ticket Area following such change shall be deemed to be your acceptance of such change.

Use of the Ticket Area

The contents and materials in this Ticket Area and the software used to provide this Ticket Area are the property of, or are under licence to, the Club. You acknowledge that you are only entitled to use this Ticket Area for personal purposes and to purchase tickets. You will not use the Ticket Area for any commercial purpose or gain without the prior written consent of the Club.

Links to other websites

The Ticket Area may contain links to third party websites. These third party websites are beyond the control of the Club and the Club does not accept any responsibility for the content of third party websites nor for any transactions that you may make on any third party websites. Your use of third party websites, and any resultant transactions, will be subject to separate terms and conditions of use.

Links to the Site

You must not create a link (of whatsoever nature) to the Ticket Area without the prior written consent of the Club. Consent to the creation of a link to the Ticket Area from the Club should not be taken to be either express or implied consent to use any of the content or materials that appear in the Ticket Area. Separate written consent from the Club is required before you may use any of the content or materials that appear in the Ticket Area for whatever purpose.

Copyright

All materials and content appearing in the Ticket Area are copyright to the Club or its licensors and are protected under copyright laws throughout the world. Save as is set out below, copying or reproduction of all or part of the materials or content appearing in the Ticket Area is prohibited.



Permission is granted:

to download the materials and content contained on this Ticket Area to a single personal computer and to print a hard copy of such materials and content solely for personal, non-commercial use;

to copy extracts of texts from news articles that appear on the Site (excluding without limitation photographs, illustrations, logos, match reports, match statistics, and audio and video materials) for non-commercial supply, in text format only, to individual third parties for their personal, non commercial use, but only if:

- a. you acknowledge the Ticket Area as the source of the extract;
- b. you inform the third party that these Terms and Conditions apply to him/her and that he/she must comply with them; and
- c. You reproduce the extracted material in complete and unmodified form and, if the supply by you of the extract is via the internet, that you do not frame the extract within your own website.

For the purposes of these Terms and Conditions, non-commercial supply or use shall mean that neither you nor any third party may charge for viewing any materials that have been downloaded or copied from this Ticket Area, and that neither you nor any third party can use any materials from this Ticket Area to attract others to buy goods or services.

Trademarks

The trade or service marks used in the Ticket Area are the property of, or are under written licence to, the Club. Trade or service marks used in the Ticket Area may be not be used or reproduced without the written permission of the Club.

Suspension or termination of your use of the Ticket Area

The Club may suspend or terminate your access to or use of the Ticket Area if, in its sole discretion, you are in breach of any of these Terms and Conditions. In addition, the Club may suspend or terminate your access to or use of the Ticket Area if you are found to be in breach of any of the obligations placed on you under the Ticket Use Policy. The Club reserves the right to pursue any/all legal remedies available to it to enforce such suspension or termination.

Reservation of Rights

The Club reserves the right to suspend all or any of the services offered through the Ticket Area or access to the Ticket Area itself for technical, legal or regulatory reasons. Wherever possible, the Club will provide notice of such matters.

Interruption to Service

The user accepts that computer and telecommunication services are not fault free and may experience or require occasional period of downtime (during which some or all of the services offered through the Ticket Area will not be available) whether for repair, maintenance, upgrading or otherwise, and the Club cannot guarantee uninterrupted availability. Users shall have no claims whatsoever in respect of any such period of non-availability.



Indemnity

You agree at all times to indemnify and keep indemnified the Club against all losses, damages, costs or expenses and other liabilities (including legal fees) incurred by, awarded against or agreed to be paid by the Club arising from your use of the Ticket Area (including the creation of a link to the Ticket Area or the introduction of content or material to this Ticket Area).

Disclaimer

The Club is not responsible for any material or content included on the Ticket Area by any third party. The Club makes no representations or warranties that the material or content contained on or accessible via the Ticket Area is accurate, complete or current or that use of the Ticket Area is free from defects including but not limited to viruses or other harmful elements.

Liability

To the fullest extent possible under the law and unless otherwise agreed in writing, the Club shall not be liable to you for any direct, indirect, consequential, incidental, special or punitive damages or loss or profits, business or anticipated savings or loss of or corruption of data whatsoever, even if the Club has been advised of the possibility of such damages or loss. This does not affect your statutory rights as a consumer under law.

Applicable Law

These Terms and Conditions shall be governed by, and construed exclusively in accordance with, Scottish law. Any dispute arising under these Terms and Conditions shall be subject to the exclusive jurisdiction of the Scottish courts.

TICKET PURCHASE POLICY

This ticket purchase policy ("Ticket Purchase Policy") governs the online purchase of tickets from the Ticket Area.

If you make online purchases of tickets you will, in addition, be subject to the Ticket Use Policy/Terms and Conditions.

PLEASE READ THE FOLLOWING CAREFULLY BEFORE YOU PURCHASE ANY TICKETS FROM THE TICKET AREA.

Form of Undertaking

I acknowledge that in applying for this ticket, and as a condition of any tickets or tickets being issued to me, I am aware of, endorse and will comply in all respects with Article 14 of UEFA's disciplinary regulations on racism and other discriminatory conduct.

I shall not indulge in behaviour which insults the human dignity of a person or group of persons on whatever grounds, including skin colour, race, religion, ethnic origin, gender or sexual orientation and shall not sing any words that could be construed as having that effect.

Any song that includes abusive language that is directed at any persons or groups within the above categories would breach this undertaking regardless of the word or words used to describe such person or groups and whether or not it can be argued that the word has some other meaning.



I acknowledge that any breach of this undertaking will result in my being denied tickets for all future matches involving Rangers Football Club and that any tickets that I have already purchased will be cancelled.

Purchasing your tickets online

Tickets may be purchased in the Ticket Area by clicking on the Purchase Tickets link and by selecting the tickets you want to purchase. At this point the tickets will be entered into a "Shopping Basket". You may return to purchase other matches by clicking on the "Other Matches" button when in your Shopping Basket. When you have selected all of the tickets you wish to purchase, you may click the "Proceed to Checkout" button. At this point you will be asked to insert financial information. Information that is required for the order to proceed will be clearly identified. You may also be asked for additional information as part of this process. Please ensure that you have read the Privacy Policy and Terms and Conditions for this Ticket Area before entering any information. Once you have inserted all the required information you will be asked to confirm whether to "Purchase" or go "Back" the order by clicking the appropriate button. Where your order is accepted, this will be confirmed on-screen. In addition you will be provided with a confirmation number. Please keep a record of this confirmation number. If your order is not accepted because the information that you have inserted is incomplete or incorrect, you may be asked to re-enter the required information. Please note that the online ticket purchasing system is only able to recognise information provided in English and may reject characters or words provided in other characters or languages. Once this has been entered you will again be asked if you wish to "Purchase" or go "Back". Once you have clicked on the "Purchase" button you will be unable to cancel the order. If your order is not accepted because the payment was not authorised, you may be asked to enter details of an alternative method of payment. Once this has been entered you will again be asked if you wish to "Purchase" or go "Back". Once you have clicked on the "Purchase" button you will be unable to cancel the order. If your order is not accepted for any other reason, your order will automatically cancel and you will not be charged for the transaction. You may monitor the progress of your order at any point by contacting us at the address mentioned below and quoting your name and the confirmation number provided in relation to the tickets. Please contact us at the address below if you have any questions concerning online ticket purchases.

Ticket Prices

Ticket prices for different matches will be identified in the Ticket Area. Please note that these prices are shown exclusive of any postal or delivery charges that may apply if you wish the tickets to be sent to you. We can only send your tickets to the registered address of the credit or debit card used to purchase the ticket online. Ticket prices will vary from game to game. Discounts may also be available for people under the age of 18 and over the age of 65. Please note that you may be required to prove your age on entry to Ibrox Stadium if you purchase a discounted ticket. If you are unable to prove your age you may not be permitted entry to Ibrox Stadium with a discounted ticket. Please contact us at the address below if you have any questions concerning ticket prices.

TICKET USE POLICY / TERMS AND CONDITIONS

This ticket use policy ("Ticket Use Policy") governs the use of tickets purchased online from the Ticket Area.

If you make online purchases of tickets you will, in addition, be subject to the Ticket Purchase Policy.



CAR PARKING

The Directors of the club hereby disclaim any liability for cars and other vehicles parked within club car parks and for their contents, and the owners of cars and other vehicles by their acceptance of a car park ticket, will be held to have agreed to this condition.

In the interest of crowd safety, vehicles will not be allowed to leave the car parks until instructed by the police.

PLEASE READ THE FOLLOWING CAREFULLY BEFORE YOU PURCHASE ANY TICKETS FROM THE TICKET AREA.

Form of Undertaking

I acknowledge that in applying for this ticket, and as a condition of any tickets or tickets being issued to me, I am aware of, endorse and will comply in all respects with Article 14 of UEFA's disciplinary regulations on racism and other discriminatory conduct.

I shall not indulge in behaviour which insults the human dignity of a person or group of persons on whatever grounds, including skin colour, race, religion, ethnic origin, gender or sexual orientation and shall not sing any words that could be construed as having that effect.

Any song that includes abusive language that is directed at any persons or groups within the above categories would breach this undertaking regardless of the word or words used to describe such person or groups and whether or not it can be argued that the word has some other meaning.

I acknowledge that any breach of this undertaking will result in my being denied tickets for all future matches involving Rangers Football Club and that any tickets that I have already purchased will be cancelled.

1. Ticket (smartcard) holders and or purchasers of tickets will be responsible for compliance and observance with this Ticket Use Policy / terms and conditions and with any ground regulations governing persons entering, present at or leaving Ibrox Stadium (the "Stadium") as may be specified by Rangers (the "Club") from time to time. Misconduct of the ticket holder or nominee, failing to adhere to this Ticket Use Policy or acting in a manner which the Club considers is detrimental to its interests or is likely in the reasonable opinion of the Club to bring football or the Club into disrepute shall permit the Club to confiscate or forfeit (in each case without compensation) the ticket, to prevent access to the Stadium for the fixture in question and/or to ban the ticket holder from attending future matches or other events at the Stadium for such time as the Club deems appropriate.
2. The club reserves the right both to refuse any person admission to the Stadium and to eject from the Stadium any person:
 - o who fails to comply with the Ticket Terms and Conditions;
 - o who does not produce a valid ticket on request;
 - o who holds a ticket in breach of paragraph 7 below;
 - o is to be or has been the subject of any dealing in tickets in contravention of the provisions of the Civic Government (Scotland) Act 1982 or any other relevant legislation or where there are reasonable grounds to suspect such dealings whether in a public place, on the Internet (through unauthorised ticket brokers, auction sites or otherwise) or through any other media whether now or hereafter developed; or
 - o whose presence within the Stadium may be a source of danger, nuisance, or



annoyance or otherwise give rise to concerns in relation to the safety and security arrangements for the football match concerned, including excessive noise, the use of foul, obscene, sectarian, abusive or racist language and the throwing of any object which might injure or cause damage to people or property;

- The Club will not tolerate any form of bigotry, racism or inappropriate behaviour arising from all forms of prejudice.
 - who fails to comply with instructions from a police officer or Rangers' steward, including refusal to be searched by a police officer or Rangers' steward;
 - who is in possession of any article which may be used as a weapon or missile which includes but is not limited to flares and smoke bombs, or any bottle, can or tin;
 - who appears to be under the influence of alcohol and/or drugs;
 - who is suspected of committing, or being likely to commit, or having committed a criminal offence within the Stadium;
 - who enters an area prohibited to the ticket holder or damages, interferes with or tampers with club property; or
 - who stands on a seat, in a seated area persistently, in a gangway or climbs over any fences or other structures without express permission,
3. All football match tickets are issued subject to (i) these terms and conditions (as the same may be amended, varied or changed from time to time), (ii) the rules and regulations from time to time of FIFA, UEFA, The Scottish Football Association and the Scottish Professional Football League, as the case may be having regard to the competition in respect of which tickets are offered for sale, (iii) any ground regulations governing persons entering, present at or leaving the Stadium (as such regulations may be specified and amended, varied or changed by the Club from time to time), and (iv) such additional rules and regulations as The Club may adopt from time to time, all of which are hereby incorporated into the terms and conditions of the issuance of a ticket and called collectively the "Ticket Terms and Conditions".
4. If the football match to which a ticket relates is postponed or abandoned for any reason, the ticket shall remain valid for the rearranged football match. Any person who does not wish to, or who cannot, attend the rearranged football match shall be entitled to a refund, in the case of a postponement of the football match of the face value of the ticket concerned and in the case of the abandonment of the football match after the football match has commenced such sum as shall be determined by The Club, acting reasonably. Refunds will only be considered if The Club has received an application for a refund within [14] days of the announcement of the rearranged football match. All applications for, and correspondence in relation to, refunds must be made in writing and addressed to Rangers Ticket Centre, 150 Edmiston Drive, Glasgow G51 2XD and in the case of applications, must be accompanied by the relevant ticket stub from the original football match. The ticket holder must supply their full name and address in block capital letters to allow the refund to be made. Refunds will usually be made within 28 days of receipt of application. In no circumstances shall The Club be liable to reimburse or pay any other sums to any persons in connection with a postponed or abandoned football match.
5. In the event of a ticket being lost, damaged or misplaced, the Club is under no obligation to provide a duplicate.
6. The purchase of a ticket constitutes an acceptance by the purchaser of, and an undertaking to be bound by and to observe, the Ticket Terms and Conditions and Ticket Use Policy.



7. The onward sale of any tickets at more than face value for whatever reason is strictly prohibited. When purchasing the ticket, you will inform the new holder that they are subject to this ticket use policy. A ticket shall become void and shall confer no right of entry to the Stadium nor any entitlement to a refund where The Club has reason to believe that it:
 - is to be or has been the subject of any dealing in tickets in contravention of the provisions of the Civic Government (Scotland) Act 1982 or any other relevant legislation or where there are reasonable grounds to suspect such dealings whether in a public place, on the Internet (through unauthorised ticket brokers, auction sites or otherwise) or through any other media whether now or hereafter developed; or
 - is to be or has been sold to another person at a higher price than its face value; or
 - is to be or has been used as a prize in a lottery, competition or for any other promotional or advertising purpose unless expressly authorised in writing by The Club, and any ticket obtained in breach of this paragraph 11 shall be void and The Club shall have the right to confiscate any such ticket, to deny access to the bearer of that ticket or to eject anyone who has used that ticket to gain access, all without any obligation to refund the purchase price to the purchaser.
 - For the avoidance of any doubt (and by way of an example) tickets may not be offered as a prize in any promotion or competition or transferred, lent or sold to any third party as part of a hospitality or travel package, or used for any other commercial purpose, save as expressly authorised by The Rangers Football Club.
8. Entrance to the Stadium is permitted only upon presentation of a valid ticket, which should be retained until the football match in question has been played to a conclusion. In addition, upon request, proof of identity with valid photograph and signature will be required. Juvenile tickets are valid for those under 16 years old, and concession tickets are valid for those over 65 years old, as at 1 August (where August is the 1st month of the season)
9. The ticket gives access only to the seat and area indicated on the ticket and not to any other seat or area of the Stadium, however the Club reserves the right to re-allocate the ticket holder to any other seats in the Stadium at any time.
10. In the event of a ticket being lost, damaged or misplaced, the Club is under no obligation to provide a duplicate.
11. No person (other than the holder of a valid licence granted by The Club or by a football authority with the Club consent) may bring into, or use within, the Stadium any equipment which is capable of recording or transmitting (by digital or other means) any audio, visual or audio-visual material or any information or data in relation to a match or the Stadium, other than mobile phones or like devices for personal, non-commercial use.
12. The ticket remains the property of The Club at all times.
13. Rangers excludes to the maximum extent permitted by the law any liability for loss, injury or damage to persons/property in or around the ground (whether or not indirect or consequential). Nothing in the Ticket Terms and Conditions / Ticket use policy shall exclude or restrict the Club liability for its own negligence.



14. If this Ticket Use Policy/ Terms and conditions are not accepted, tickets should not be purchased from the Ticket Area or should be returned to the Club immediately. The purchase and/or use of the Ticket will be deemed to constitute acceptance by the user of this Ticket Use Policy in full.

INFORMATION

You should be aware that in terms of a protocol with Police Scotland the details of any arrest or detention occurring in connection with a football match may be shared with the Club. Football Banning Orders may be imposed on individuals who infringe these rules.
Criminal Law (Consolidation) (Scotland) Act 1995

WARNING

It is an offence punishable by law, for any person to enter, or attempt to enter the ground

1. Whilst in possession of a controlled container, which is or was capable of holding liquid and which if thrown, would be capable of causing injury to another person.
2. Whilst in the possession of alcohol
3. Whilst drunk

CONDITIONS

1. In the event of the game to which the card admits being postponed or abandoned for any reason the card will be valid on the rearranged date. A person who does not wish to attend the rearranged playing of the match shall be entitled to a refund of the price of the ticket. In the case of postponement an amount to be determined by the Club acting reasonably in the case of abandonment after the match has kicked off. In such events the refund will only be paid when the Club has received an application for a refund within 14 days of the announcement of the rearranged match. All applications in relation to refunds must be addressed to the Rangers Ticket Centre, 150 Edmiston Drive, Glasgow, G51 2XD. The name and address of the card holder must be supplied in block capitals for a refund to be given. Please allow 28 days for a refund to be made. In no circumstances will the Club be liable to reimburse any other amounts to the cardholder as a result of postponement or abandonment of the match.
2. This card shall constitute an acceptance by the holder of these conditions and imply an undertaking of his (her) part to observe them. In the event of any breach of these conditions the Club reserves the right to cancel this card and retain the money paid for it.

Please contact Rangers Ticket Centre by email contact@rangers.co.uk if you would like these documents in larger print.